



Turquoise Dream Day Spa Barber & Beauty Lounge
User & Payment Policy.

At Turquoise Dream Day Spa Barber & Beauty Lounge we are committed to providing a safe and esthetic environment for our clients at all times. The services offered here are strictly therapeutic and by no means medical. While our knowledge is in depth, they are not administered to replace medical advice or attention.

Please take a minute to review our user policy.

Turquoise Dream Day Spa Barber & Beauty Lounge is a business that is open to all Jamaicans from all walks of life. We do not discriminate and aim to treat everyone with the same level of respect. With that said, we hope that there can and will be a mutual understanding between you, the client, and our staff alike. It is recommended that any unfavorable experience be reported for review.

Payment Policy

At Turquoise Dream Day Spa Barber & Beauty Lounge we have a no cash on-site policy. This means that all payments must be made via bank transfer or direct deposit. The bank details will be provided upon request for service.

Scheduling an appointment

It is recommended that appointments be made at least 24-72 hours ahead of your desired date of service.

Deposit

A 50% deposit is required to confirm an appointment. The remaining balance should be paid on the date of service at least 1 hour before the scheduled time. Please Whatsapp or email your receipt to turquoisedreamdayspambj@gmail.com or 8767703915.

Cancellation

Cancellation should be done at least 48 hrs in advance. A charge of 25% of the total service cost will be subtracted from the 50% deposit to cover for loss of revenue incurred by the business for the time that was reserved. Refunds will be done within 24-48 hours of cancellation.

Thank you for your support of our small business. We look forward to serving you by providing world class customer service.



*Turquoise Dream
Day Spa*

Barber & Beauty Lounge